



Dear SuperHatchers,

COMMUNITY PLATFORMS

“**SUPERHATCH OFFICIAL**” on WhatsApp is intended as a means of communicating key official matters with drivers, for example rules, notices, letters from the committee, race results, starting grid order etc. It is a key source for club announcements; membership is by invitation only, only open to current year club members, the committee and technical support for the category. Only admins are allowed to post.

“**SUPERHATCH SOCIAL**” on WhatsApp is intended as a general discussion group, a place to ask club- or racing-related questions and advice, to provide assistance to drivers and others, and to build an overall positive camaraderie and relationship amongst SuperHatchers. Membership is by invitation, but open to any current or previous club members, technicians or workshops assisting drivers, the committee, technical support for the category or other individuals deemed acceptable.

“**SUPERHATCH SUPPORTERS CLUB**” on Facebook is a public-facing group intended to showcase the club, drivers, sponsors, achievements, and general public relations content. Membership is open to everyone (incl the public), subject to acceptance to the group by an admin.

COMMUNITY GUIDELINES

- **Please use common sense. If you forget most other rules, make sure to remember this one.**
- Always be respectful. And remember that there may be demographically diverse members.
- Try to not post anything before 7am and after 9pm unless it is urgent (for example, safety issues etc.).
- When replying to a specific comment from a person, use the “reply” function to make sense of your comment and avoid confusion. Please move debates and conversations between two people into private messages.
- Content shared may be for club members only and could possibly be semiprivate/confidential in nature. Content from these groups should be shared with due regard of its content.
- No advertising unless approved and posted by admins.
- Limit unnecessary pictures, video files, audio files, voice notes, general news or alerts, short responses with little purpose, or various short messages (instead of a single longer response).
- Admins reserve the right to remove members who won't adhere to these rules and/or admins' instructions. If a group member has been warned about behaviour on the group before, they may be removed without notice if the offence is repeated or any other offence is committed.
- Requests that someone be added may be directed towards the committee or admins.

- Do not use the group to berate someone else or air grievances. If you have an issue, address it one on one with the relevant person, or direct this towards a committee member. Please remember that admins and committee members may not always be able to respond immediately and that they will as soon as they can.
- By remaining in the group, you will be considered as having read, understood and agreeing to these rules, or any amendments communicated thereto in future. By agreeing you are accepting that you are solely responsible for your posts and that SuperHatch, its committees, members, associates, sponsors and/or partners will not be liable for the posts made by individuals.
- Remember, members of these groups are generally considered to be representative of the motorsport community, especially when you are a driver. Anyone not adhering to these rules, which include the Motorsport South Africa and Department of Sport and Recreation Codes of Conduct, will be deemed to be bringing motorsport into disrepute, and may be removed from this group as well as face possible sanctions from the club or Motorsport South Africa.
- **Before posting, ask: Is this relevant? Is this necessary? Is this contributing to the spirit and camaraderie of SuperHatch?**

ADDITIONAL GUIDELINE SPECIFIC TO SUPERHATCH SOCIAL GROUP:

- Banter and jokes will be allowed as this is a group by invitation, provided that it contributes to the spirit and camaraderie of SuperHatch. However, refrain from religious comments (regardless of intention), hate speech, racism, politics, vulgar language, adult material or anything that may be considered controversial, offensive or hurtful to anyone.

ADDITIONAL GUIDELINE SPECIFIC TO SUPERHATCH SUPPORTERS CLUB AND OFFICIAL GROUP:

- Banter and jokes are generally discouraged (remember the Supporters Club is a public platform!), and specifically refrain from religious comments (regardless of intention), hate speech, racism, politics, vulgar language, adult material or anything that may be considered controversial, offensive or hurtful to anyone.

Sincerely,

SUPERHATCH COMMITTEE